

OLS Customer Portal – Updates September 2026

1. UPDATES

Increase line item capacity for customers and vendors to 40 (from 10) (OLS-1198)

In response to requests from customers, the number of lines that can be entered on one online job request has been increased from 10 to 40. This will allow customers and vendors to enter all required information in one request, improving user experience and operational efficiency.

To add more rows, the user should click the  button.

Senders Ref.	Order Ref.	Product Type*	Description*	Wt (Kg)*	L (mm)*	W (mm)*	H (mm)*	M ³ *	Qty*	Total Wt*	Total M ³ *	
		Select Product Type ▾		kg	mm	mm	mm					DG Details
		Select Product Type ▾		kg	mm	mm	mm					DG Details
		Select Product Type ▾		kg	mm	mm	mm					DG Details

To add more rows please click on the + icon.



Require Pickup Selection During Job Creation in OLS (OLS-1208)

Accounts can be set to Default Pickup Selection: No Selection Made. When a user creates a job in OLS for an account set this way the user currently complete job creation without selecting whether a pickup from the sender is required as it defaults to NO PICKUP REQUIRED.

Following on from a user request, this has been updated so users must select either “Pickup from sender” or “No pickup required” before the job can be created, ensuring the customer or vendor’s collection requirements are recorded accurately and reducing avoidable service failures and follow-up work.

Pickup Requirements:

Please Make A Selection ▾

Please Make A Selection

No Pickup Required

Pickup from Sender

Delivery Details

2. MINOR UPDATES

- Improved error notification when Pickup Date set more than 28 days in the future
Previously OLS blocked saving a Job with a pickup date more than 28 days in the future but did not provide a clear explanation. Now the notification to the user is clear.
- Improve error handling and messaging for label generation failures
- Update Site Freight Loading wording
- Manual Consignment Number Entry for Produce Cargo/Service Type
OLS has been upgraded to support manual job (consignment) number entry when the Cargo/Service Type is set to ‘Produce’.

For support or queries relating to the Online Service portal, please contact OLS.Support@centurion.net.au. For all other queries please contact Customer Support Services on 1800 282 327 or css@centurion.net.au.